Qwalaaa

BENTO MENU

minimum order of 15 bento



CHICKEN RENDANG SET 12.50
Coconut rice, with chicken rendang, sambal long beans & begedil.



CHICKEN BRIYANI SET 13.00
Briyani rice, with chicken masala, with cucumber raita & papadom



AYAM MASAK MERAH SET 12.00
Tumeric rice, topped with ayam masak merah. stir-fried vegetables & begedil.

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minimum order of 15 bento



HONEY SOY CHICKEN SET 12.00
Fragrant rice with honey soy chicken thigh, buttered vegetables & omelette slice.

SAMBAL FISH SET 12.50
Tumeric rice, with sambal fish fillet, stir-fried cabbage & carrot with tofu.

SWEET & SOUR FISH 12.50
Fragrant rice, sweet & sour fish, with brocolli & carrot & spring roll.



VEGETARIAN CURRY SET 10.50
Tumeric rice, with vegetables curry, tofu goreng & stir-fried long beans.

TERIYAKI MUSHROOM SET 11.50
Fragrant rice with teriyaki mushrooms, mixed vegetables & tamogoyaki

VEGETARIAN RENDANG SET 12.00
coconut rice with vegetarian rendang (mock meat), sambal brinjal & begedil

Qwalaaa EST. 2019
HOMEMADE HAPPINESS

T E R M S & C O N D I T I O N S :

Food Preparation & Hygiene

- All our food is prepared in our halal home kitchen. Our relevant Food & Hygiene certification is available for verification upon request.

Payment & Order Confirmation

- A 100% payment is required to confirm your order. Payment must be made before we proceed with procuring ingredients and preparing your order. Orders will only be considered confirmed once full payment has been received.
- Any amendments to a confirmed order are subject to availability will incur an administrative fee of $10 per change. Requests for amendments will only be accommodated where reasonably possible and will be declined if preparation or procurement has already commenced.

Cancellation, Returns & Refunds

- All goods sold are non-returnable and non-refundable once the order has been confirmed, as our products are freshly prepared and ingredients are procured specifically for each order.
- Should any item become unavailable due to unforeseen circumstances, Qwalaaa will do our best to provide a suitable replacement. If a replacement cannot be arranged, a refund will be provided for the unavailable item.

Delivery

- Delivery charges will be advised based on the delivery location. For deliveries to the CBD area, a flat delivery charge of $30++ will apply.
- Customers are responsible for providing accurate delivery details and ensuring that someone is available to receive the order at the agreed delivery time. Any additional delivery charges arising from incorrect information, failed delivery, or changes to the delivery arrangements will be borne by the customer.

Product Photos & Appearance

- Photos displayed are for illustration purposes only. Actual products may differ slightly in appearance, colour, size, shape, toppings, or packaging due to lighting, photography, ingredient availability, and the handmade nature of our products. These variations do not constitute a defect.

Allergies & Dietary Requirements

- Customers are responsible for informing Qwalaaa of any food allergies, intolerances, or dietary requirements before placing an order. While we will take reasonable care when preparing food according to the information provided, our kitchen handles various ingredients and common allergens. We cannot guarantee that any product is completely free from allergens or cross-contamination.

Food Storage & Consumption

- Customers are responsible for storing and consuming the food according to the storage and consumption instructions provided. Qwalaaa will not be responsible for any deterioration in food quality caused by improper storage, handling, or consumption beyond the recommended period.

Changes & Unforeseen Circumstances

- Qwalaaa reserves the right to make reasonable changes to ingredients, packaging, products, or preparation methods when necessary due to ingredient availability, supply issues, or other unforeseen circumstances. Where a significant change affects the product ordered, we will inform the customer where reasonably possible.

Right to Refuse or Cancel Orders

- Qwalaaa reserves the right to refuse, cancel, or limit an order in circumstances including ingredient or product unavailability, incorrect pricing or product information, or unforeseen circumstances that prevent us from fulfilling the order. Where applicable, a refund will be provided for any affected items.

Acceptance of Terms

- By placing an order with Qwalaaa, the customer acknowledges and agrees to the Terms & Conditions stated above.